

## BPfL - Parent & Pupils User Guide

Pupils and Parents will have noticed that the log-on screen to the Barnsley Platform for Learning (BPfL) has changed as a result of improvements to network security.

Pupil's and Parents access is unaffected and the log-on details remain the same as before the changes.

### Logging on

1. In the "Login Name" box enter "learning\" followed by your username" e.g. learning\jbloggs, then click "Continue".



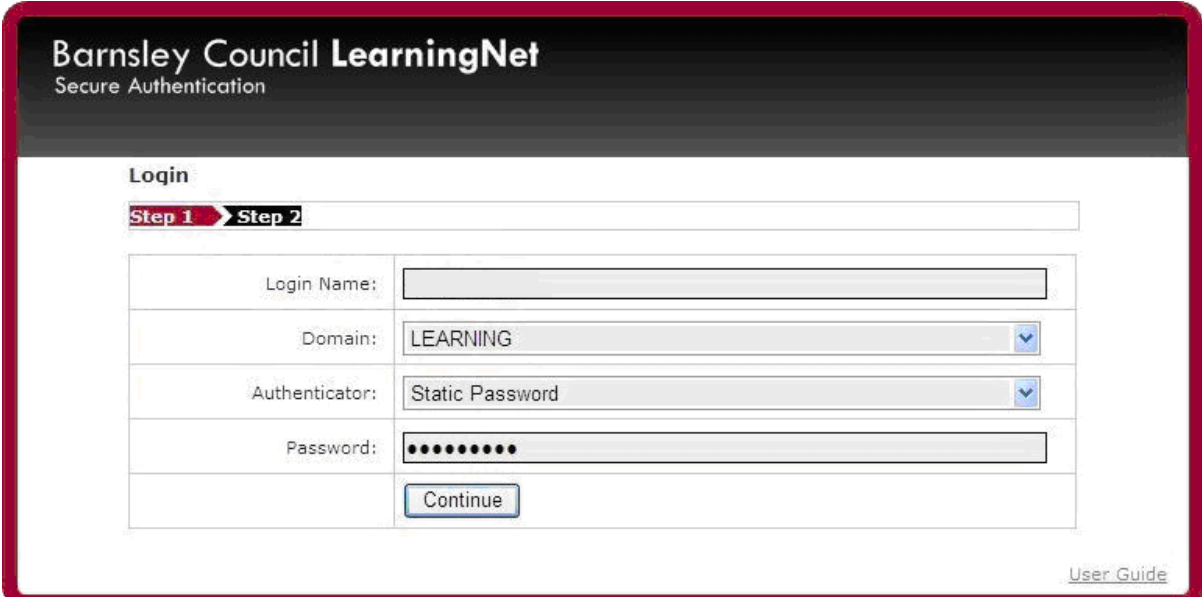
**Barnsley Council LearningNet**  
Secure Authentication

**Login**

Login Name:

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2. In the "Password" box enter your password then click "Continue".



**Barnsley Council LearningNet**  
Secure Authentication

**Login**

Step 1 → Step 2

Login Name:

Domain: LEARNING

Authenticator: Static Password

Password:

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3. This will launch your BPfL session



4. Upon “Logging Out” of the platform please close your internet browser to complete your log-out.

### **Frequently Asked Questions (FAQs)**

#### **What happens if I enter the wrong password?**

If you enter the wrong domain password you will see the “Credential is incorrect” error shown below:

Error: Credential is incorrect

After a number of incorrect passwords entries your account will be locked. To unlock your account please contact your school, the error “User is locked” can be seen below:

Error: User is locked

#### **What happens if I forget my domain password?**

If you forget your domain password then please contact your school.

#### **What happens if I type the wrong username?**

If you type a username that doesn't exist you will see the “User not found” message shown below:

User not found